



FLORIDA WIC PROGRAM REJECTED WIC CHECK POLICY

| REASON FOR REJECTION | WITHIN 45 DAYS OF "FIRST DAY TO USE" | 46 to 120 DAYS OF "FIRST DAY TO USE" |
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| Vendor Stamp Missing/Illegible | Stamp clearly and <u>REDEPOSIT</u> | NOT PAYABLE Do not send to the state WIC office. |
| Amount Over Maximum | <u>DO NOT REDEPOSIT</u> Attach a duplicate transaction tape to check and send to Tallahassee <u>SEE BACK FOR ADDITIONAL INSTRUCTIONS</u> | SAME |
| Missing Signature | Contact your local WIC agency Vendor Manager to assist in obtaining client's signature. <u>REDEPOSIT</u> after the customer signs the check. | NOT PAYABLE Do not send to the state WIC office. |
| Stale Dated (deposited late) | <u>DO NOT REDEPOSIT</u> Attach written explanation of exceptional circumstances and send to Tallahassee | SAME |
| Not Our Item (out-of-state WIC check) | <u>DO NOT REDEPOSIT</u> Send to state of issuance | SAME |
| Send rejected check(s) to: | Florida WIC Program Retail Operations Unit BIN A-16 HSFW 4052 Bald Cypress Way Tallahassee, FL 32399-1726 | |
| <p>*NOTE: Payment will not be considered for any check submitted over 120 days from the "FIRST DAY TO USE."</p> | | |

